

1035 Exchanges and Replacements: Team and Email Update for Life Insurance

To help direct your 1035 Exchange and Replacements business for Life Insurance, we've updated team information and general guidelines for contacts and touchpoints.

- Please continue to use your dedicated pending requirements team email for **all requirements-related documentation and pending status questions** for Replacement, 1035 Exchange and Regulation 60 cases.
- Direct **general questions** about replacement, exchange and Reg60 cases to your Producer Contact Center.
- Only use ReplacementAndExchangeTeam@aig.com for **1035 Exchange and Enhanced Reg60 escalations**.

Updated team contacts are below. The mailing addresses have not changed.

Please note: These contacts and touchpoints only apply to the Life Insurance business.

1035 Exchanges and Replacements: Key Contacts and Touchpoints (Life Insurance)	
Manager – Jarret Majkowski (713) 208-7396 jarret.majkowski@aig.com	Team Lead - Julie Ahonen (713) 831-2059 julie.ahonen@aig.com
Mailing Address - 1035 Exchanges Only use Houston address for: <ul style="list-style-type: none"> • Application Part A • Absolute Assignment Form • Original Paperwork/Contract • 1035 Exchange Checks From • Exchanging Carrier For all other 1035 Exchange documents, use your usual address or lockbox for New Business applications.	Regular and Overnight Mail: American General Life 2727A Allen Pkwy., Mail Stop 6H1 (1035) Houston, TX 77019
Mailing Addresses – Replacements	U.S. Postal Service including Priority and Express Mail: American General Life Insurance Company P.O. Box 733479 Dallas, TX 75373-3479 Courier Services including overnight deliveries: American General Life Attn: Lockbox 733479 JPM TX1-0029 14800 Frye Road, 2nd Floor Ft. Worth, TX 76155
Fax	(855) 327-4424
Email Only use for 1035 Exchange and Enhanced Reg60 escalations.	ReplacementAndExchangeTeam@aig.com

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